andornot

Andornot Newsletter January 2013
Happy New Year!

Now in our 18th year in business, we are as passionate as ever about helping you to take advantage of emerging technologies, reach more users, and work more efficiently. We hope to meet as many of you in person as possible this year, at conferences, trade shows and of course, any time you are visiting Vancouver.

Andornot News

Visit with Andornot at the Ontario Library Association Conference

Kathy Bryce and Jonathan Jacobsen will be in the Andornot booth at the Ontario Library Association Super Conference   in **Toronto** at the end of January. Exhibits are open two days of the conference:

- Thursday, January 31: 10:00 AM - 5:30 PM
- Friday, February 1: 9:00 AM - 3:00 PM

While we email and talk to you throughout the year, we like to try to meet with you in person whenever we can as well. We hope those of you attending the conference will stop by our booth to say hi.

For our clients in Toronto not currently planning to attend the conference, we'd like to invite you to visit us in the exhibit hall. We can provide you with a **free pass** for entry to the exhibits if you complete this form   (contact us for the PIN). This is a great chance to chat with us, and to see what else is new in the library field.

And at an Inmagic Product Roadmap Update in Toronto

Inmagic. We'd also like to invite you to an **Inmagic Product Roadmap Update** on Wednesday, January 30th. The event will be held during the day at a downtown Toronto location, with exact details to come soon. An Inmagic representative will join Andornot to present a roadmap of the company's software development in 2013. If you're unable to join us, a pair of webinars are planned for January 15th (see below).

And at Other Conferences in 2013!

If we miss you in Toronto in January, we hope to see you at one of the other conferences that we attend each year. This year we'll be in Montreal, Saskatoon, Ottawa and San Diego, as well as our hometown (Vancouver). A complete list is available here.

Inmagic News: Software Roadmap

Version 14 of DB/TextWorks and WebPublisher PRO (including the SQL version) and version 3.6 of Genie are planned for release soon.

Inmagic will be holding two **webinars** on January 15, 2013 for you to learn more about their product roadmap. They will cover DB/Text V14, Genie V3.6, Presto v4.1, and Presto for DB/Text. Further details and links to register are available here.

Recent Projects

Here are details of some recent public projects we've been working on, both from health care organizations this time. We hope that these will inspire you and give you some ideas to improve or update your own systems.

Designing the Fraser Health Patient Education Resources System

In 2010 Andornot was approached to develop a system to manage the patient education materials produced and recommended by Fraser Health Authority (FHA) staff. FHA serves over 1.6 million people and employs 26,000 staff spread out over 12 acute care hospitals and numerous other facilities.

The challenge was to identify and review all existing patient education resources both in hard copy and electronic formats. Types of material included general informational pamphlets or posters on topics such as smoking cessation or breastfeeding, plus procedure-based factsheets and discharge instructions. Add in to the mix the multiple language versions created to cater to the large Asian, Indo-Canadian, Korean, and Filipino populations, and the fact that there were multiple similar pamphlets on popular topics, as many hospitals had developed these on their own.

Andornot provides similar patient education resources systems to Vancouver Coastal Health and McGill University Health Centre and so had considerable experience in the workflow associated with managing these types of publication.

In our solution for Fraser Health Authority, we prototyped the catalog aspect of the system using Inmagic DB/TextWorks, then developed a web-ready system using a SQL Server database with a Solr based front end search using our Andornot Discovery Interface (AnDI). This system provides spell checking and "did-you-mean" suggestions, which is great for medical terminology where spellings can be tricky. Facets in the search results allow users to quickly narrow by language, condition, types of treatment, and more.

"Emergency departments in FH are now able to access the patient education catalogue to download patient discharge instructions as they send patients home." [Kathy Scarborough, MSN, RN, Clinical Practice Consultant, Professional Practice and Integration, Fraser Health.]

This new system showcases Andornot's expertise in both designing and implementing a custom, complex web application over a multi-year period.

More information on this project is available in this blog post.

Capital Health Library in Halifax Updates Search Interface

It started with a simple request: "Could you help us add permalinks to our web Catalogue textbase records?", but ended with 3 new textbase interfaces, an ordering cart, a mobile interface, the ability to add records to RefWorks and, of course, permalinks.

As with many projects, this recent upgrade to the Capital Health Library in Halifax added many new features and updates to help users find resources in the library's collection.

You can read more about the project in this blog post, and try the updated interface here .

Tweets

As we come across news, projects, resources and other items we think might be of interest to our clients, we tend to post a quick tweet on our [Twitter page](), rather than a longer [blog]() post. We've included a selection of recent tweets in this newsletter, but encourage you to follow us on Twitter or [subscribe to the RSS feed of our tweets]().

For Libraries

[Read Lorcan Dempsey on Libraries, Discovery, and the Catalog in EDUCAUSE Review Online]()

[A Reinvention of Paper Is Not Enough: If you are a publisher and your e-book strategy is EPUB or any of the likes, you are still stuck in the print era.]()

['Book Mountain' lets Netherlands readers explore pyramid of paper. Video on a new public library design.]()

[As Libraries Go Digital, Sharing of Data Is at Odds With Tradition of Privacy]()

[Questions of life and death, describing the value of health library and information services in Australia - new report.]()

[Small Demons - Welcome to the Storyverse - American Library Association review - people, places and things from books.]()

[Legal research in the digital age: Why there is still a role for the law library.]()

[Personal Branding for Librarians]()

[Using Wayback Machine for Research - how to effectively use web archives to answer research questions.]()
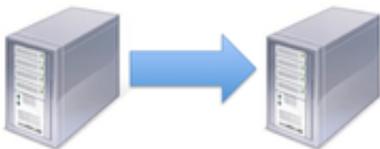
For Museums, Archives and Historical Societies

[UK - All 212,000 oil paintings in the nation's art collection are now online]()

[How America's cultural tourism industry has left Canada behind. Wake up call for municipalities, museums etc.]()

[Roy Tennant: "Crowdsourcing Archival Transcription"]()

Tips and Tricks: Server Retirement and Offsite Hosting

Retirement Planning for Servers

Many of our clients have been using the same server to host their Inmagic software and other database and collection management systems for many years now. The software may have been upgraded and modified over the years and the server may now contain an undocumented collection of no-longer-in use files, databases and older versions of software. It may be running an older OS such as Windows Server 2003 and the hardware may be getting long in the tooth as well.

Given all of the above, it may very well be time for some server retirement planning. It's always better to replace a server while it's still running than to have it fail and have to scramble to get a new one going with all your applications and data. Assuming you have good backup procedures in place, you should be able to recover from a failure, but it's still better to replace in advance.

We helped quite a few clients migrate to new servers in 2012, mostly through well-planned processes. We've described them in [this blog post](), and hope that you will take a moment to think whether your infrastructure is current and reliable, or should be

reviewed and perhaps replaced. Please also consider outsourcing hosting of your applications to Andornot, as described below.

Hosting with Andornot and SaaS

Andornot provides managed hosting and "software as a service" for Inmagic software, websites, content management systems, databases and other applications. This includes Inmagic [WebPublisher PRO](#) and [Inmagic Genie](#) textbases and web interfaces,vas well as the [Umbraco Content Management System](#), [VuFind discovery interface](#)and [Andornot Discovery Interface](#).

Hosting with Andornot is simple, safe and with many advantages:

- You don't need to buy and maintain your own servers.
- You don't need to install software.
- You don't need to worry about upgrades, patches or security updates.
- You don't need support from your IT department.
- Your site is managed by people you know and trust, based in Canada.

Andornot manages our own servers housed in a state-of-the-art co-location facility at [PEER 1 Networks](#) in Vancouver, B.C. PEER 1 uses multiple carriers for redundant internet connectivity and is staffed around the clock.

Andornot provides:

- Reliable and secure backups
- 24/7 monitoring
- Firewall protection
- Personalized service

Your databases can be updated as often as you like, manually or in an automated fashion. Databases can be made publicly-accessible, or secured with logins and other authentication mechanisms. You can move existing sites to us, or of course we can help you with the design of a new site or update the interface to your database.

Getting your content on the web is easy when you [contact Andornot](#).

A Cool Tool: Privnote

Do you ever need to share confidential information across the net. If you use a password management service such as [LastPass](#) or [RoboForm](#), you can share secure notes with other users of the same service. But what if you don't know what services your intended recipient uses? Here's where [privnote.com](#) comes in handy. The sole feature of this web service is to allow you to write and send a secure note to one other person. The note is stored on privnote.com with a URL you can email to the other party yourself. Naturally, the site runs under SSL so the note is sent encrypted to the user when they read it.

With a touch of James Bond, notes self-destruct after being read. Recipients get just one chance to read the note (and of course may copy its contents into their own documents for safekeeping). Refreshing the page or accessing the link again won't retrieve the note a second time.

With Privnote, you don't run the risk of confidential information being intercepted in an email or in transmission between server and browser. The only potentially weak link in this chain is the Privnote service itself. You probably wouldn't want to use this to share personal banking information, but for less critical but still confidential information, it's a simple, quick and relatively secure means of sharing.